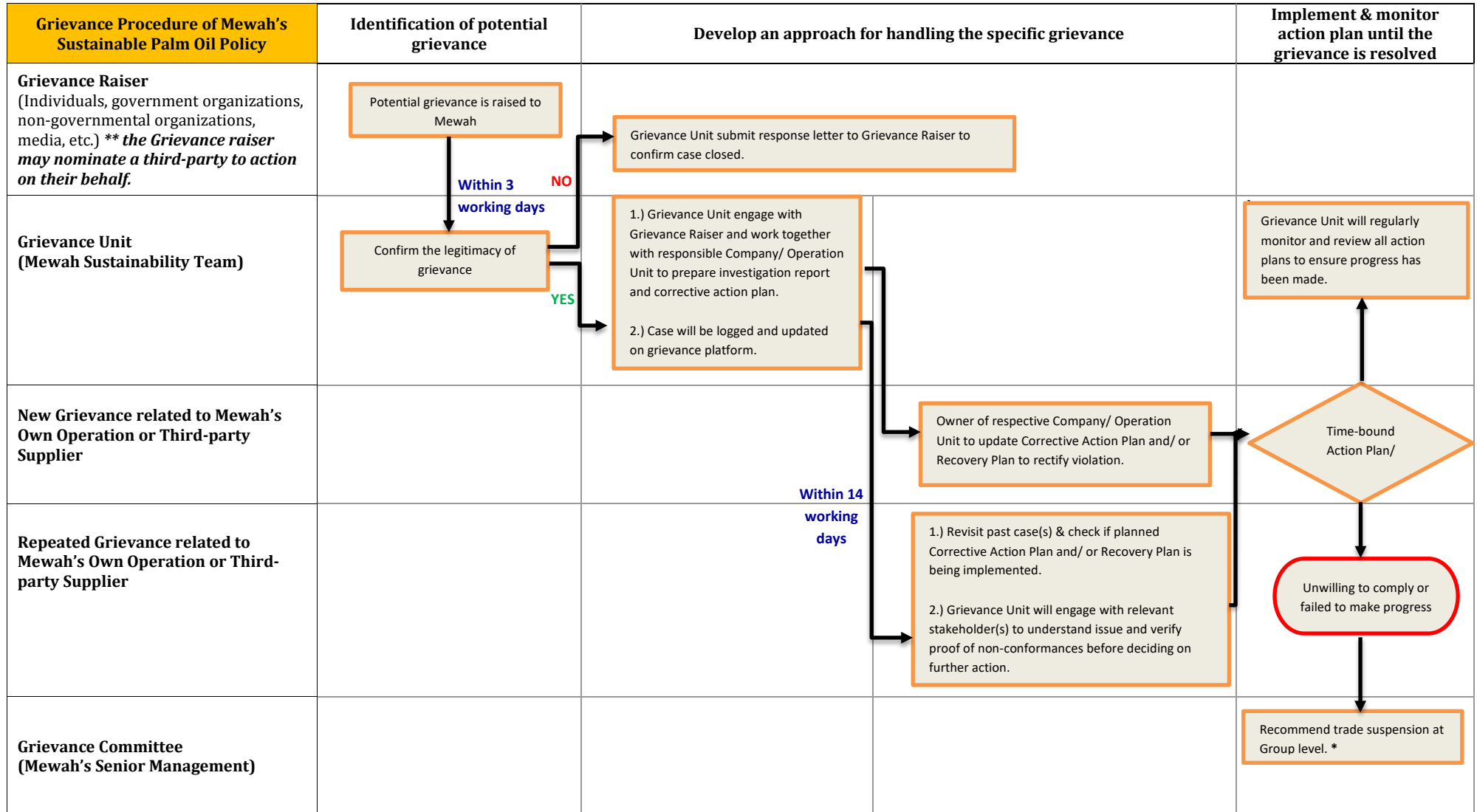


GRIEVANCE MECHANISM PROCESS FLOW



**Remark: All suspended company must display a genuine commitment in meeting Mewah's Supply Chain Re-entry Requirement before any Mewah's Business Unit can resume business engagement.*